

FULL AGENDA

Part 1: Openness and Simplicity in Financial Services

An open, simple and collaborative approach to data and AI would propel the financial services industry forward in many ways and accelerate innovation. While it may be a heavily regulated industry, the richness of customer data and its velocity bring many opportunities for positive change and disruption, all while keeping customer convenience and security at the heart of business growth.

Find out how embracing openness and simplicity would help the sector unlock the full potential of its data and innovate faster.

Speakers:



Peter Barrett,
Global Financial
Services lead,
Marketing, Avanade
Australia



Jim Edwards,
Director for Data
and AI, Avanade
Australia



Junta Nakai,
Global industry
leader of financial
services and
sustainability,
Databricks



Joanna Vallejo,
Head of Marketing,
Databricks
Australia & New
Zealand

Part 2: MLOps in Insurance

The insurance industry has come a long way in advancing ML model deployment, however companies are still struggling to operationalise ML models and confidently incorporate AI into their core products and services.

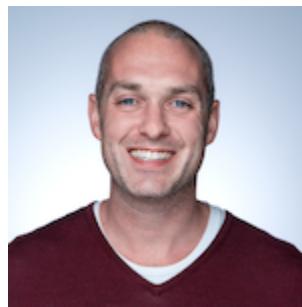
Join this workshop to learn:

- How insurance companies are taking a modernized approach to their analytics and machine learning infrastructure to enable real-time use cases for greater business impact
- How to facilitate ML model delivery from experimentation to production with the Databricks Lakehouse Platform
- How today's on-premises systems can add more complexity and burden to an already manual and resource-intensive claims lifecycle
- How AI/ML can provide a decision support system for underwriting processes, and increase efficiency & reduce fixed costs in claims handling
- How Machine Learning augments actuarial methods for risk modelling

Speakers:



Cam Cairns,
Practice Director, Intellify



Sam Harley,
Solutions Architect,
Databricks



Jacqueline Bannerman,
Sr.Sales Development
Representative,
Databricks

Part 3: Customer Acquisition and Personalization

The world of banking and financial services has evolved at a rapid pace in the last year, and now digitalisation is no longer optional for financial institutions. Customer demands and personalized experiences have changed in this new era.

Find out how financial institutions can overcome the challenges of disparate systems and siloed data sources to turn the customers' digital footprint data into actionable insights.

Speakers:



Eason Lai,
Lead Digital
Solution Architect,
AIA Hong Kong &
Macau



Pramod Rajagopal,
Solutions Architect,
Databricks



Sam Harley,
Solutions Architect,
Databricks



Yasmin Mokri,
Solutions Architect
, Databricks

Part 4: Risk, Fraud and Compliance Management

Today, compliance use cases at FSIs are broadly manual, rules based and slow to adapt. Meanwhile, fraud gets increasingly sophisticated, and regulators place more demands on financial institutions. Data and AI can help automate the process of client profile verification by enhancing the due diligence procedures in an organization. Client risk profiles can be verified in mere seconds against several databases and through the process of digital KYC powered by AI. These measures will ensure that companies will be able to meet the standards of regulatory compliance.

Join us to find how you could utilize data and AI to move toward a more holistic, agile and forward-looking approach to risk, fraud and compliance management.

Speakers:



Kunal Taneja,
Director, Field
Engineering,
Databricks



Sri Ghattamaneni,
Sr.Solutions
Architect,
Databricks



Anindita Mahapatra
Sr.Solutions
Architect,
Databricks



Sophia Horowitz,
Sr.Marketing
Specialist,
Databricks